

The concern amongst quite a few of my contacts has been about confidentiality, outing oneself to a general receptionist when self referring

All appointments are made through the AAA service not through their GP. All of our staff are aware of our policy. At our next staff meeting (May) we will be doing some specific training regarding gender identify (i.e. explaining the difference between gender & sex and transition process.)

I would expect all staff to be professional, courteous and respectful to any patient. I would also expect complete confidentiality. If any member of the group feels that this standard was not maintained they can contact me directly to discuss it. We have screened transgender people before now. The staff are a great team, really motivated on Equality and Diversity issues and I cannot imagine that they would offer anything less than the service I describe

and being stuck in a waiting area in one of the corridors with a whole pile of men (standing out like a sore thumb).

Our clinics are generally in GP surgeries or community hospitals using the same waiting room as any other clinic. It might be obvious as they receive the same AAA card as another AAA patient (often have 2 or 3 waiting, as each appt is only 5 mins long) and we recognise this might cause difficulty. We will treat everyone individually and can offer an appt at beginning or end of the session to minimise this or we can request screening via the medical imaging dept in the hospital rather than the AAA screening programme. Obviously we might not have a free appt at each end of the clinic but we would do our best and negotiate to find out what was preferred. Screening is done in the community and for our patients living across Devon e.g. rural villages north of Okehampton ...they might opt for an appt in their local surgery – but if they live more centrally we can refer to RD&E or Torbay.

Again... if this group has any links to wider Devon groups please could they share this information. I realise you probably negotiate with a smaller geographical group than we offer screening to

Other concerns were of being mis-gendered by a nurse simply calling out "Mr. Somebody" because they knew it was going to be a male only clinic and thought there might be a mistake on the list of names etc.

If a trans man has completed transition and is legally registered male then his record will indicate male and there is no need to identify himself to us in any other way in any other way. His record will indicate 'Mr'

If a trans woman has completed transition and is legally registered female then her record will indicate female which means that 1) They would not have received the routine screening offer either and **would need** to self refer. 2) They would have to explain their eligibility for screening since ladies are NOT eligible. 3) Since their medical records are based on legal status they might say **Mrs.** We would generally place a large note on our record asking that letters are over ridden to correct to preferred title and the same advice given to clinic staff on the day. There is always the risk of human failure. We tend to err on the side of disclosing trans status in this situation in order that the correct title can be used. Equally we might just call out first and last name if we had any doubt. Our records are not shared with GP practice staff.

If a trans woman has not completed transition and is not legally registered female then her record will indicate male which means that 1) She would have received the routine screening offer and would NOT need to self refer. 2) Since their medical records are based on legal status they might say Mr. We would generally place a large note on our record asking that letters are over ridden to correct to preferred title and the same advice given to clinic staff on the day. There is always the risk of human failure. We tend to err on the side of disclosing trans status in this situation in order that

the correct title can be used. Equally we might just call out first and last name if we had any doubt.
Our records/notes are not shared with GP practice staff.